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QUALITY POLICY

Adapt Australia's commitment to Quality is an essential element in ensuring that we provide a superior service and product to our customers. We believe that our customers should receive service that provides value for money, consistently high quality and a clear impression of efficient systems combined with a genuine interest in the customer's needs.

Quality as the achievement of commitment to contract, schedule and cost is important:

- to the customer because it ensures that their entitlements, by virtue of their contract with Adapt, are honored and that their expectations are met,
- to Adapt because it adds to the likelihood of continued business and the achievement of profit, and
- to staff because it reduces the frustration which results from correcting errors and dealing with unhappy customers.

The Company's commitment to quality is evidenced by its implementation and maintenance of a quality management system to ISO 9001:2008 and the achievement of improvement goals consistent with the requirements of that standard and the business' own objectives and the customers' needs.

Peter A. Sandars

Peter Sandars
Managing Director

12/8/2010

Australian Distribution And Protection Technologies

Manufacturers, Equipment Supply Partners and Project Managers to the Electrical Power Industry since 1992.